

## **" Partners in Care, the MetroHealth Patient Centered Medical Home for the Uninsured - 2010 Year End Report"**

### **Abstract:**

Beginning in 2009, MetroHealth implemented a Patient Centered Medical Home (PCMH) model of care in 5 of its 11 primary care sites. Titled "Partners in Care," this initiative focused on the uninsured population and added Care Coordinators to each PCMH site to assist this population in coordinating health care needs. An analysis of the costs and health outcomes for Partners in Care enrollees in 2010 showed decreased ED and hospital utilization, decreased per member per month costs, and improved health outcome measures when compared to non-enrollees. Care coordination was a key factor contributing to these findings among the Partners in Care enrollees.